

# The Seafarer

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Customer Service Bulletin

June 2005

## David Cass Awarded Secretary of Defense Award for Excellence



During a ceremony in Crystal City on June 13, David Cass (Ocean Terminal Division) was awarded the Office of the Secretary of Defense Award for Excellence. The award was presented to Cass by Alan Estevez, the Assistant Deputy Under Secretary of Defense (Supply Chain Integration) on behalf of The Michael Wynne, Acting Under Secretary of Defense for Acquisition, Technology and Logistics.

See story on page 6  
Photo By Cathy Smith



USS LaSalle (AGF 3), the former Sixth Fleet Flagship, recognized FISC Norfolk LSC Team 2 recently for outstanding support. The ship's commanding officer, Capt. Herman Shelanski; Supply Officer, Lt. Cmdr. Tim Daniels and leading chief (Senior Chief (SW) N.A. DeGuzman) posed for a group photo with LSC Team 2 members Virginia Nichols, Marie Moss, Brenda Jones, Teresa Wiggins, SK1 Claudia Riley. Also part of the team is John Gant (not shown). The ship presented the team with a plaque and photo of the ship in Gaeta, Italy.

Photo by Bill Pointer, FISC Norfolk

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## Admiral's Quarters

As the COMFISCS team continues its transformation journey, there are many different dynamics at play in the environment. With that in mind, let me bring you up to date on a number of initiatives.

We are in the second year of our products and services refinement. Efforts are focused on aligning our personnel under new cost account codes and validating processes using Lean Six Sigma tools. Concurrently, we are continuing to pursue our partnerships tied to the material support integration. Recently, we commenced discussion with Space and Naval Warfare Systems Command and Naval Air Systems Command to identify opportunities for allowing COMFISCS to streamline supply support and contracting functions for these two system commands.

The National Security Personnel System continues to evolve. DoD working groups and labor leaders are consulting while NSPS processes and procedures are being designed and refined. Recently we learned that the implementation date for Spiral 1.2, which includes FISC employees, is tentatively set for spring 2006. We will continue to concentrate on communication and training to ensure a successful NSPS rollout in our supply centers.

We are in the midst of the Base Realignment and Closure Commission review period. This independent body is validating DoD recommendations to more effectively realign and restructure infrastructure. Various BRAC recommendations to realign or close activities may affect FISC operations and may result in various adds and deletes in most of our supply centers within the continental United States.

It is important to remember that the BRAC list is pre-decisional and that nothing is final until the list is forwarded to Congress for approval later in the year. As more information becomes available, our COMFISCS Public Affairs Team will keep you informed.

Looking ahead to the coming months, many challenges and opportunities are on the horizon for our COMFISCS team. While many programs and realignments are taking shape, I ask that you all remain focused on the job at hand and the daily requests for support that come in from our afloat and ashore customers. You are performing superbly! I want to thank you for the dedication you have demonstrated in accomplishing our NAVSUP mission of providing combat capability through logistics.

Keep charging!



## Negative Navy Cash™ Balances will be collected

Navy and Marine Corps disbursing officers with Navy Cash™ systems aboard ship, can collect negative Navy Cash™ balances.

If your Navy Cash™ account balance goes negative for any reason, the amount of the negative balance represents a debt to the Department of the Treasury and will be collected. Even if you leave the service before you settle your negative account balance, the Defense Finance and Accounting Service (DFAS), directorate of debt and claims management, and the Department of the Treasury, financial management service, are responsible for collecting delinquent debts owed the government by former military service members. Debt collection procedures for the government are detailed in book 31 of the Code of Federal Regulations, chapter 9, parts 900-904. A debt notice will be sent through the United States Postal Service using the mailing address provided by your master military pay account. If the Postal Service returns the debt notice as undeliverable, an attempt will be made to obtain a current mailing address through the commercial credit bureau network and various other government databases. Whether or not a current mailing address is found, DFAS and Treasury are required by law to continue with the debt collection process. Thus, even if they cannot contact you, your debt must be reported to commercial credit bureaus as a collection account. They are also required by law to report your delinquent account to private collection agencies through the Department of the Treasury."



## French nuclear-powered aircraft carrier Charles de Gaulle visits Norfolk Naval Station



**Norfolk Naval Station** - The 38,000 ton, nuclear-powered aircraft carrier Charles de Gaulle was constructed at the DCN Brest naval shipyard in Brittany. The ship was launched in May 1994 and commissioned in September 2000, following sea trials which began in January 1999. As a result of trials the landing deck has been lengthened by 14.4 feet to enable the E-2C to land and clear the deck quickly. The carrier was due to enter service in December 2000, but, following the breakage of a propeller blade during long-distance trials, that was delayed to April 2001. In June 2001, the carrier took part in exercises in the Mediterranean and in December 2001 left to take part in Operation Enduring Freedom where it was stationed in the Arabian Gulf. It returned to its home port of Toulon in July 2002. Super Etendard (a carrier-based single-seat strike fighter) and Northrop-Grumman Hawkeye E-2C aircraft carried out a number of sorties but the ship's F1 standard Rafale M fighters did not take part in operations, although they were included in exercises with the U.S. Navy.

Nearly 3,000 French sailors and marines were aboard the aircraft carrier to prepare for the first multinational NATO exercise of its rapid-response force.

*Photo By Bill Pointer, FISC Norfolk*

## Lieutenant Commander Harold "Tracer" Valentine promoted to Commander



Commander Harold "Tracer" Valentine was promoted to his current rank on June 1, 2005. Commander Valentine is FISC Norfolk's Fleet Logistics Officer.



The Price Challenge Hotline provides pricing validation support by acting as the Navy's focal point for all pricing inquiries related to spare parts and consumables in support of the Navy's weapon systems. If you are a Department of Defense (DOD) employee or active Duty Military and wish to Submit a Price Challenge or obtain more information and the request form please call:

**Navy Price Challenge Hotline**  
**P O Box 15129**  
**Norfolk, VA. 23511-0129**  
**Phone: 1-800 NAV-CHAL**  
**(1-800 628-2425)**  
**Fax: (757) 443-2019**

### It happened in 1945

## NOB Re-designated Naval Station, Norfolk

General Order No. 223 changed the designation of the Navy Yard, Norfolk to U.S. Naval Base Norfolk. A Naval Base has as its components the Naval activities in a particular locality which are capable of furnishing direct service to the operating forces. All the integrated industrial activities of the Navy Yard, Norfolk shall henceforth be known as the U.S. Naval Shipyard, Norfolk. A further directive from SecNav in implementing this General Order, designates the component activities in the Norfolk-Hampton Roads area which shall comprise the U.S. Naval Base, Norfolk, the Shipyard being one of the essential components of this Naval Base.

This same SecNav letter, Ser. No. 14P02 of 20 Nov 1945 also changed the designation of the Naval Operating Base (NOB) to that of Naval Station, Norfolk and list certain activities located therein as component parts of the Naval Base.

The Commandant of the Navy Yard was then ordered to duty as the Commandant of the U.S. Naval Base, Norfolk and established administrative offices at the Headquarters of the Commandant Fifth Naval District. He exercised military command and coordination control over the separate commands comprising the Naval Base.

The order became effective at 2400, 30 November 1945 and was signed by W.L. Ainsworth, Commandant Fifth Naval District.

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## David Cass Awarded Secretary of Defense Award for Excellence for RFID Work

Over the course of the past decade, Cass has led several projects to integrate radio frequency identification (RFID) and other automatic identification technology (AIT) enablers into the surface re-supply and sustainment supply chain. During his remarks, Under Secretary Estevez made reference to Cass' contributions in this area, and lauded the positive impact he has had on defense logistics.

Most recently, the Fleet and Industrial Supply Center, Norfolk, Virginia has been in the forefront of integrating passive radio frequency identification (pRFID) technology into its Container Freight Station. This project, led by Cass, was one of the Department of Defense's first prototypes to use the technology, and proved the robust nature and utility of the technology in a live transshipment environment. In May 2004, the FISCN Ocean Terminal fully transitioned from all legacy documentation and data capture processes on the transit shed floor to pRFID as the primary transaction of record. This transition broke new ground in the realm of pRFID, making FISCN the first facility, either commercial or military, to fully implement the technology. Recognizing the potential of pRFID, additional implementations of the technology are now under way in many other areas of the Department of Defense, including NAVSUP tests and implementations at the FISCN ATAC Hub and Material Processing Center. The initial Ocean Terminal project and Cass' contributions to that project exemplify FISCN's use of cutting edge technology, a dedicated workforce, and an unmatched commitment to customer service; fully living up to the NAVSUP unique value proposition, **"Ready. Resourceful. Responsive!"**

## CWO5 Raynaldo Jacinto reports aboard FISC Norfolk's Food Management Team



*Chief Warrant Officer 5 Reynaldo R. Jacinto was among the first of 17 new chief warrant officer 5s Navywide. Prior to his arrival at FISC Norfolk, he was Commander Fleet Activities Yokosuka's (CFAY) Food Service Officer. CWO5 Jacinto will run the Navy Food Management Team for FISC Norfolk.*

## GDSC Wants People To Use NAVSUP OTS

The Global Distance Support Center (GDSC) encourages customers to use the NAVSUP One Touch (OTS) web site located at URL <https://www.onetouch.navy.mil/ots/>. This site requires PKI certification along with a user I.D. and password. Go to <https://www.onetouch.navy.mil/ots/>, click on the "Register Now" link and follow the on screen instructions. Please call the GDSC at 1-877-41TOUCH(86824) if you have any questions regarding access to OTS.

## 34 New Supply Corps Captains Selected

ALNAV 044/05 announced the active duty captain Staff Corps selections. The are: Wayne Bergeron, Matthew Feely, Brian Wenger, James Piburn, Dianne Archer, Ruth Christopher, Douglas Borrebach, Claude Coucoules, Arturo Lopez, James Barnard, Andrew Morgan, Jeffrey Cox, Alfredo Rackauskas, Randall Moore, Stephen Shapro, John Camuso, Drew Mullin, James Hoover, David Hellman, Michael McPeak, Sidney Kim, Ronald Black, Jeffery Wolfe, David Watt, Gregory Stroh, Edward Digges, Jeffrey Horton, Jeffrey Baquer, Robert Goodman, John McKone, Karen Fallon, John Landry, Michael Lucas, Timothy Wilkins.



*Commander John McKone has been selected for promotion to Captain. Capt. (sel) McKone has orders to NAVAIR PAX River.*

**Need Help? Call the Global Distance Support Center:  
1-877-4-1-TOUCH or 1-877-418-6824, or email:  
[GDSC@navy.mil](mailto:GDSC@navy.mil)**





## **SUPER SERVMART: PROUDLY SERVING THOSE WHO SERVE**

*Super SERVMART appreciates the sacrifices, hard work and dedication made by "all" members of the Atlantic Fleet in service to this great nation. We would like to take this opportunity to say "Thank You" to the men and women who defend and protect our country, 24 hours a day, seven days a week. You serve us well and it is with heartfelt pride that we express our appreciation and gratitude by providing quality Customer Service to those protecting the freedom we cherish.*

The Fleet and Industrial Supply Center's SUPER SERVMART is located on the Norfolk Naval Station at 9610 Decatur Avenue (directly across from Pier 8 on the water front). SUPER SERVMART is open 0700 to 1600 Monday through Friday, except federal holidays. Our Customer Service phone number is (757) 451-8030 and we are always happy to answer any questions or concerns that you may have. On-site technical support is available from participating vendors for every commodity group offered, and there are thousands of items other than those stocked in the store that are available through the Special Order Desk. Other services include free delivery (no minimum order) to any Hampton Roads location, including just-in-time (JIT) delivery to support everything from ships' deployment schedules, to coordinating deliveries to a central warehouse receiving location when timing is crucial to meet customer requirements.

**Questions???** Questions about the store, products and/or its operation may be directed to one of the following personnel at SUPER SERVMART:

Contractor Personnel (MANCON)

Customer Service Desk  
(757) 451-8030

Special Order Desk  
(757) 451-8019

Special Order Expediter  
(757) 961-9543  
(757) 451-5249

Super SERVMART Store Manager  
(757) 451-4956

Government Personnel (FISC)  
For DD1149 purchasing  
questions – In-store FISC  
Purchasing Agent  
(757) 443-1348

Contracting Officer's  
Representative (COR)  
(757) 443-1273

Contracting Officer  
(757) 443-1437

At SUPER SERVMART our personnel are committed to Customer Service. We believe it's not just a department, it's an attitude. We are committed to you, our customer. New from

**Skilcraft:** In March 2005 Skilcraft launched a test market program that introduced 8 new sensational products and will run through March 2006 with new and different products being periodically introduced. The goal of this program is to measure customer acceptance of the new products before adding them to the procurement list. This test market program is being conducted in various Base Supply Stores (BSS) across the United States and SUPER SERVMART has been selected as one of the test sites. As a result, all eight products have been setup on the JWOD aisle at SUPER SERVMART for customer review and purchase. Customers are encouraged to try the new products and offer their feedback to Super Servmart via a Customer Satisfaction Survey Form provided throughout the store. Skilcraft and Super Servmart are interested in what you, the valued customer, have to say whether you purchase the product or not. The new products being tested are:

1. Savvy Safe Care Tub, Tile & Floor Cleaner (32 oz. spray bathroom cleaner)  
Temporary Number: 07150327050  
Cost: \$ 6.80 Bottle

2. Savvy Safe Care More Than Glass Cleaner (32 oz. spray glass cleaner)  
Temporary Number: 071503206398  
Cost: \$ 5.13 Bottle

3. Titanium Bonded Scissors (8 inch straight handle)

Temporary Number: 13529  
Cost: \$ 8.99 Each

4. Easy Grip Scissors (10 inch straight, rubberized handle, reduces hand stress)  
Temporary Number: 13224  
Cost: \$ 17.99 Each

5. Easy Open Scissors w/ Box & Package Opener (8" straight handle w/ safety lock)  
Temporary Number: 13227  
Cost: \$ 8.99 Each

6. Hydramax Maximum Hydration (Desert Camouflage, Hyperflow™ Bite Valve, Adjustable Shoulder Straps, Chest Strap and D-rings, 100 oz. capacity)  
Temporary Number: 846500NIB0105  
Cost: \$ 43.99 Each

7. Double Pocket Presentation Portfolios (Assortment pack of 10 – (2 Ea) Lt. Blue, Navy Blue, Yellow, Lt. Grey, Red)  
Temporary Number: 071503209214  
Cost: \$ 3.99 Package

8. Hanging Folders (Assortment pack of 25 – (5 Ea.) Blue, Green, Orange, Red and Yellow)  
Temporary Number: 071503211361  
Cost: \$ 10.09 Package

**Bring us your used toner cartridges for proper disposal:** In a continuing effort to provide our customers with high quality goods and valuable services, SUPER SERVMART has instituted a toner cartridge recycling program. Items such as copier toner cartridges and printer ink cartridges contain hazardous materials. Recycling of these products is one way to keep those hazardous materials out of area landfills and expand your command's recycling program at the same time. Be environmentally responsible; bring your used copier toner cartridges and/or printer ink cartridges to SUPER SERVMART for proper disposal. For your convenience, a box properly identified for used cartridges has been placed just inside the customer entrance of SUPER SERVMART. Used cartridges can also be picked up during your regularly scheduled MobileMart visits.

**You don't have to leave your Command:** MobileMart, nicknamed "Big Blue", is the mobile Super Servmart

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## SERVMART continued from Page 9

store offered through SUPER SERVMART. The 40' trailer is filled with approximately 200 line items for your shopping needs. It's a mini-SUPER SERVMART SUPPLY store on wheels parked at your front door step. Big Blue is primarily used to promote JWOD products and then tailored to meet each customer's individual requirements. The MobileMart schedule is in full swing operating Monday through Friday, except for Federal holidays. A copy of this schedule is posted on the FISC Norfolk web site (<http://www.nor.fisc.navy.mil>) under Services>Super Servmart and disseminated by the Logistics Support Center, Fleet and Industrial Supply Center, Norfolk. Should a customer require purchases in excess of their single purchase threshold during the course of a scheduled MobileMart visit, a completed DD-1149 form will need to be faxed (fax number (757) 961-9551) to the FISC Norfolk purchasing agent at SUPER SERVMART. Once the FISC Norfolk purchasing agent has placed the delivery order, SUPER SERVMART will deliver the products back to your command at no additional charge.

### **Shop the DoD E-Mall and save time:**

SUPER SERVMART is on-line with participation in the DOD E-Mall program. To find us on the DoD E-Mall:

1. Visit the DoD E-Mall website ([www.emall.dla.mil](http://www.emall.dla.mil))
2. Access the website by logging in with your user name and password
3. Click on Navy Contracts in the Category Browser
4. Scroll down and click on Super ServMart - Norfolk
5. Begin searching for your products

Orders received before noon will be delivered to your destination on the next business day. In conjunction with FISC Norfolk Logistics Support Center, the Online-ordering site was designed to provide a secure, ordering and workflow management system that is easily customized for each individual command, department, or division. Shopping rules are defined for each registered user, ensuring that your ordering procedures are well defined, documented and controlled.

Visit the FISC Norfolk website at [www.nor.fisc.navy.mil](http://www.nor.fisc.navy.mil) to find out more and for on-line registration information. For your convenience, the DOD E-Mall can also be accessed from within the store at our new virtual shopping area located near Customer Service.

**Shop directly from your desk:** At SUPER SERVMART, we realize your time is very valuable. With this in mind, we developed an in-store catalog available on CD ROM or on the FISC Norfolk website (<http://www.nor.fisc.navy.mil>). This catalog is updated each month and offers quick and easy access to:

- over 7,800 items in-stock and available for immediate delivery
- up-to-date pricing
- an easy to use automated shopping list complete with the necessary points of contact

Use the CD, or the website, throughout the month to shop directly from your desk. Once your shopping is done, complete the shopping list through your commands appropriate approval routing and then simply email, fax or call in your request. Your order will be processed and delivered directly to your command.

**Fleet Purchasing Support:** Effective May 3, 2004, the Government Commercial Purchase Card (GCPC) is no longer an option but a mandatory method of payment to the following dollar thresholds:

- \$25,000 (CV/CVN/LHA/LHD SHIPS)
- \$10,000 (other AFLOAT ACTIVITIES)
- \$100,000 (ASHORE ACTIVITIES)

To accommodate this change, purchase cardholders should contact their APC and Citibank to increase their method of payment threshold limit. The AO limit and overall cardholder monthly limits may also have to be changed. Commands are reminded that the purchase cardholder is authorized to shop at Super SERVMART at any time.

## **DAASC will hold all transactions June 30-July 1**

The Defense Automatic Addressing System Center (DAASC) will be holding **ALL** transactions for the 290,940 NSNs migrating to the Business Systems Modernization (BSM) system on July 1st for approximately 36 hours, beginning at 0900 on June 30, 2005 until 2100 on July 1, 2005

To determine whether an item is contained in the group of NSNs migrating, customers should visit the NSN inquiry tool at: [https://www.webflis.dlis.dla.mil/webflis/aspscripts/pub\\_search\\_bsm.aspx](https://www.webflis.dlis.dla.mil/webflis/aspscripts/pub_search_bsm.aspx)

Customers should contact the DLA Contact Center at 1-877-DLA CALL (352-2255) to submit transactions that are mission essential; specific exception data must be provided at that time in order to be processed off-line as a bearer pickup, overnight delivery, same day delivery or next day delivery.

For stock items, which have transitioned, asset visibility is available via the One Touch Support (OTS) system, [www.onetouch.navy.mil](http://www.onetouch.navy.mil). The new data source is available in the Stock Check Advanced Search Criteria tab as "BSM". All new users to the system will automatically have BSM and all other data sources under the Active Inventory Sources. Also, users who have SAMMS saved as one of their Active Inventory Sources will automatically now have BSM appear there as well.

OTS also has single sign-on functionality with the DoD eMall. The DoD eMall currently supports requisition status inquiries for material in the BSM system. A direct, real-time OTS interface to the BSM data environment (IDE) is planned for the September 2005 time frame.

**For additional assistance,  
please contact the Global Distance  
Support Center at: 1-877-4-1-  
TOUCH or 1-877-418-6824, or  
email:  
[GDSC@navy.mil](mailto:GDSC@navy.mil)**



# Logistics Support Representatives

Ship	Representative	Telephone	Cell
USNS Big Horn (T-AO 198)	Al Ford/Alma Henry	443-1877/76	544-5464
USNS John Lenthal (T-AO 189)	Al Ford/Alma Henry	443-1877/76	544-5367
USNS Kanawha (T-AO 196)	Al Ford/Alma Henry	443-1877/76	544-5464
USNS Laramie (T-AO 203)	Al Ford/Alma Henry	443-1877/76	544-5367
USNS Leroy Gruman (T-AO 195)	Al Ford/Alma Henry	443-1877/76	544-5464
USNS Mount Baker (T-AE 34)	Al Ford/Alma Henry	443-1877/76	544-5367
USNS Patuxent (T-AO 201)	Al Ford/Alma Henry	443-1877/76	544-5464
USNS Saturn (T-AFS 10)	Al Ford/Alma Henry	443-1877/76	544-5364
USNS Sirius (T-AFS 8)	Al Ford/Alma Henry	443-1877/76	544-5364
USNS Spica (T-AFS 9)	Al Ford/Alma Henry	443-1877/76	544-5464
USNS Supply (T-AOE-6)	Al Ford/Alma Henry	443-1877/76	544-5364
USNS Artic (TAOE 8)	Al Ford/Alma Henry	443-1877/76	44-5364
USS Albany (SSN 753)	SK2 Trisha Marshall	443-1806	544-1232
USS Anzio (CG 68)	SK2 Josue Negron	443-1855	544-5365
USS Arleigh Burke (DDG 51)	SK2 Josue Negron	443-1855	544-5365
USNS Artic (TAOE 8)	Al Ford/Alma Henry	443-1877/76	544-5464
USS Ashland (LSD 48)	SK1 Claudia Riley	443-1866	544-5456
USS Austin (LPD 4)	Aquatta Arnold	443-1864	544-5450
USS Barry (DDG 52)	John Gant	443-1242	544-5379
USS Bataan (LHD 5)	Gary Humphries	443-1859	544-5419
USS Boise (SSN 764)	Vivian Hardy	443-1867	544-5436
USS Briscoe (DD 977)	Gary Humphries	443-1859	544-5419
USS Bulkeley (DDG 84)	Joyce Ford	443-1857	544-5403
USS Cape St. George (CG 71)	Gary Humphries	443-1859	544-5419
USS Carr (FFG 52)	John Gant	443-1242	544-5379
USS Carter Hall (LSD 50)	SK1 Claudia Riley	443-1866	544-5456
USS Cole (DDG 67)	Kevin Brunner	443-1875	544-5442
USS Detroit (AOE 4)	Al Ford/Alma Henry	443-1877/76	544-5364
USS Deyo (DD 989)	Kevin Brunner	443-1875	544-5442
USS Donald Cook (DDG 75)	Joyce Ford	443-1857	544-5403
USS Dwight D. Eisenhower (CVN 69)	James DeBerry	443-1856	544-5383
USS Elrod (FFG 55)	Marie Moss	443-1862	544-5395
USS Enterprise (CVN 65)	Maurica Johnson	443-1851	544-5440
USS Estocin (FFG 15)	Joyce Ford	443-1857	544-5403
USS Florida (SSBN 726)	Janis Hayes	443-1863	544-5438
USS George Washington (CVN 73)	SK2 Trisha Marshall	443-1806	433-1232
USS Gettysburg (CG 64)	Gary Humphries	443-1859	544-5419
USS Gonzales (DDG 66)	Virginia Nichols	443-1865	544-5452
USS Grapple (ARS 53)	SK1 Claudia Riley	443-1866	544-5456
USS Grasp (ARS 51)	Teresa Wiggins	443-1849	544-5460
USS Gunston Hall (LSD 44)	Marie Moss	443-1862	544-5395
USS Hampton (SSN 767)	Maurica Johnson	443-1851	544-5440
USS Harry S. Truman (CVN 75)	Janis Hayes	443-1863	544-5438
USS Hawes (FFG 53)	John Gant	443-1242	544-5379
USS Hayler (DD 997)	Joyce Ford	443-1857	544-5403
USS Hyman G. Rickover (SSN 709)	James DeBerry	443-1870	544-5383
USS Iwo Jima (LHD 7)	Kevin Brunner	443-1875	544-5442

# FISC Norfolk Key Telephone Numbers

	<b>DSN</b>	<b>Telephone</b>	<b>FAX</b>
Commanding Officer	646	(757) 443-1001	443-1000
Executive Officer	646	(757) 443-1001	443-1000
Executive Director	646	(757) 443-1001	443-1000
Reserve Liaison	646	(757) 443-1012	443-1549
Senior Enlisted Leader	646	(757) 443-1153	443-1015
Counsel	646	(757) 443-1092	443-1090
Public Affairs Officer	646	(757) 443-1013	443-1015
Small Business Office	646	(757) 443-1435	443-1355
Security Officer	646	(757) 443-1510	443-1537
<b>Contracting</b>			
Contracting Officer	646	(757) 443-1601	443-1605
Operations Director	646	(757) 443-1628	443-1605
Contract Ops (Fleet)	646	(757) 443-1375	443-1424
Contract Ops (Ashore)	646	(757) 443-1347	443-1424
Purchasing Ops (Ashore/Overseas)	646	(757) 443-1370	444-1376
Purchasing Ops (CONUS)	646	(757) 443-1394	443-1389
Purchasing Ops (Habitability)	646	(757) 443-1444	443-4417
<b>Business Support Dept.</b>			
Director	646	(757) 443-1565	443-1883
<b>Industrial Support Dept.</b>			
Director	646	(757) 443-1075	443-1064
ATAC	565	(757) 444-2060	445-8607
Regional Navy Mail Center	564	(757) 444-9126	444-9796
<b>Fleet Logistics Dept.</b>			
Fleet Logistics Officer	646	(757) 443-1165	443-1175
Logistics Support Officer	646	(757) 443-1224	443-1175
Logistic Support Center	646	(757) 443-1211	443-1175
Global Distance Support Center		1-877-418-6824	443-1175
SERVMART	646	(757) 443-1273	443-1293
MHE	646	(757) 444-4037	444-3760
Regional Transportation	646	(757) 443-1067	
<b>Supply Management Dept.</b>	646	(757) 443-1744	
Requirements Division	646	(757) 443-1271	443-1277
Ocean Terminal	564	(757) 444-2395	444-2352
Personal Property	646	(757) 443-3795	443-3737
HAZMAT	564	(757) 444-5809	443-1293
Cheatham Annex	953	(757) 877-7100	887-7223
<b>Fuel</b>			
Fuels Officer	262	(757) 322-9003	322-9005
<b>FISC Norfolk Washington, DC</b>	288	(202) 433-2901	685-0000
<b>FISC Norfolk Philadelphia</b>	442	(215) 697-9550	697-9554